

ADMINISTRATIVE GUIDE FOR THE 40TH ANNUAL GENERAL MEETING

HYBRID 40TH ANNUAL GENERAL MEETING (40TH AGM)

The 40th AGM of the Company will be conducted through a **hybrid mode** in line with Paragraph 8.27A of the Bursa Malaysia Securities Berhad's Main Market Listing Requirements (Main LR) and Principle C of the Malaysian Code of Corporate Governance (MCCG) whereby listed companies are encouraged to leverage on technology in conducting general meetings to facilitate participation by shareholders in attendance and voting. The details of TM's 40th AGM are as below:

Date	: Tuesday, 27 May 2025
Time	: 10:00 a.m. (Malaysia time)
Meeting Platform	: Hybrid
Main Venue (Physical Attendance)	: Multi Purpose Hall, Menara TM, Jalan Pantai Baharu, 50672 Kuala Lumpur, Malaysia
Online Mode (Virtual Attendance)	: Boardroom Smart Investor Portal (BSIP) at https://investor.boardroomlimited.com with Remote Participation and Electronic Voting (RPEV) facilities

Shareholders have the **option** either to attend the hybrid 40th AGM **physically** in person at the Main Venue (Physical Attendance) or **virtually** through the RPEV facilities managed by BSIP (Virtual Attendance).

The Main Venue is located in Malaysia where the Chairman of the meeting will be physically present in accordance with Section 327(2) of the Companies Act 2016 (CA 2016).

GENERAL MEETING RECORD OF DEPOSITORS

Only a member or depositor whose name appears in the Register of Members/Record of Depositors (General Meeting ROD) as at 20 May 2025 shall be entitled to attend the 40th AGM or appoint proxy(ies) to attend on his/her behalf.

REGISTRATION PROCEDURES FOR AGM

Key information for shareholders who are attending, participating and voting at the 40th AGM:

STEP 1

Pre-registration (Section A)

All member(s), proxy(ies), corporate representative(s) or attorney(s) attending either **physically** or **virtually**, must pre-register their attendance via the BSIP at <https://investor.boardroomlimited.com> from Friday, 25 April 2025 until Monday, 26 May 2025 for verification of their eligibility to attend the AGM and to confirm their mode of attendance i.e. either Physical Attendance or Virtual Attendance. This is also to assist the Company to make the necessary preparations for the AGM, particularly at the Main Venue.

See **Section A(2)** for the pre-register steps.



STEP 2

Appointment of Proxy (Section B)

If you are unable to participate at the AGM, you may:

- appoint proxy(ies) to participate and vote on your behalf; or
- appoint the Chairman as your proxy to vote on your behalf; and
- indicate your voting instructions in the Form of Proxy.

For more details on the appointment of proxy(ies), please refer to the instructions under **Section B (APPOINTMENT OF PROXY)**.

Please ensure that appointed proxy(ies) are registered BSIP users.



STEP 3

Poll Voting (Section C)

Physical Attendance

Via smartphone/tablet with the QR code provided upon registration on the day of the meeting.

Virtual Attendance

Via the same BSIP. Please refer to the details in **Section C (POLL VOTING FOR AGM)**.

SECTION A: PRE-REGISTRATION PROCEDURE TO ATTEND THE AGM

To exercise your right to attend, participate and vote at the AGM, whether you/your proxy are attending the AGM physically or virtually, please complete the pre-registration process by following these steps:

1. Register as a user with BSIP:

Please refer to the steps below on how to register for a BSIP account.

- a. Go to the BSIP at <https://investor.boardroomlimited.com>. The latest versions of Chrome, Firefox, Safari, Edge or Opera are recommended.

Individual Account (For Shareholders & Proxies)	Corporate Account (For Representatives of Corporate Holders or Authorised Nominee)
<ul style="list-style-type: none"> Click Register to sign up for a user account and select "Sign up as Individual". Complete the registration. Upload and attach your MyKad (front and back) or Passport in JPEG, PNG or PDF format. Click Sign Up. <p>Note: Please ensure that you sign up for an Individual Account if you are an appointed proxy to attend the meeting.</p>	<ul style="list-style-type: none"> Click Register to sign up for a user account and select "Sign up as Corporate Holder". Complete the registration. Upload and attach your MyKad (front and back) or Passport in JPEG, PNG or PDF format, along with the completed authorisation letter. Click Sign Up. <p>Note: If you are appointed as the authorised representative for more than one (1) company, kindly click the home button and select "Edit Profile" to add your representation after your BSIP account has been approved.</p>

- b. You will receive an email from BSIP for email address verification. Click **"Verify Email Address"** from the email received to proceed with the registration.
- c. Once your email address is verified, you will be redirected to BSIP for verification of your mobile number. Click **"Request OTP Code"** and an OTP Code will be sent to the registered mobile number. You will need to enter the OTP Code and click **"Enter"** to complete the process.
- d. Once your mobile number has been verified, the registration of your new BSIP account will be pending for final system authentication.
- e. An email confirmation will be sent to you within **one (1) business day**, informing you of the approval of your BSIP account. Once account registration is complete, you may login to BSIP at <https://investor.boardroomlimited.com> using the email address and password you provided during registration. For assistance, please contact Boardroom as per the details under Section G(3)(Enquiry).

2. Register your attendance for the AGM:

- a. All member(s), proxy(ies), corporate representative(s) or attorney(s) attending physically or virtually, are required to pre-register your attendance via the BSIP at <https://investor.boardroomlimited.com>. This is to enable the Company to verify your eligibility to participate in the AGM based on the General Meeting ROD as at 20 May 2025 and to enable the Company to make the necessary preparations for the AGM, particularly at the Main Venue.
- b. The pre-registration is open from the date of the Notice of AGM on **Friday, 25 April 2025**.
- c. The closing date and time for pre-registration is **10:00 a.m. on Monday, 26 May 2025**.
- d. If you wish to change your mode of participation, please login to BSIP platform and perform the change before the cut off time at **10:00 a.m. on Monday, 26 May 2025**.

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Physical Attendance	Virtual Attendance
<ul style="list-style-type: none"> • Login your BSIP account with your registered email address and password. • Click “Meeting Event(s)”, then select “TELEKOM MALAYSIA BERHAD ANNUAL GENERAL MEETING” from the list and click “Enter”. • Go to “Physical”, click “Pre-Register”, and enter the 9-digit Central Depository System (“CDS”) account number. • Read and check the box to accept the Terms & Conditions, then click “Register”. • You will receive a notification confirming receipt of your pre-registration. 	<ul style="list-style-type: none"> • Login your BSIP account with your registered email address and password. • Click “Meeting Event(s)”, then select “TELEKOM MALAYSIA BERHAD ANNUAL GENERAL MEETING” from the list and click “Enter”. • Go to “Virtual”, click “Register for RPEV”, and enter the 9-digit CDS account number. • Read and check the box to accept the Terms & Conditions, then click “Register”. • You will receive a notification that your RPEV registration has been received. • Upon system verification against the General Meeting ROD as of 20 May 2025, you will receive an email notification from Boardroom on your registration acceptance/rejection.

3. Attending the AGM on Tuesday, 27 May 2025 (Meeting Day)

Physical Attendance	Virtual Attendance
<ul style="list-style-type: none"> • Registration will start at 8:30 a.m. at the Main Venue. • Please present your original MYKAD or passport (for non-Malaysians) for verification purposes at the registration counters. Registration on behalf of someone else is strictly PROHIBITED. • Kindly note that only shareholders or proxies with a valid wristband are allowed to enter the Main Venue upon successful registration. 	<ul style="list-style-type: none"> • The online meeting platform will be available from 9:00 a.m. • Go to the BSIP website at https://investor.boardroomlimited.com • Login your BSIP account with your registered email address and password. • Click “Meeting Event(s)” then select “TELEKOM MALAYSIA BERHAD ANNUAL GENERAL MEETING”. • Click “Join Live Meeting” to remotely participate in the AGM.

Important Notes for Virtual Attendees:

- i. The quality of the connection of the virtual meeting platform for the live webcast and remote online voting will depend on the bandwidth and the stability of the internet connection available at your location.
- ii. Recommended requirements for live webcast:
 - a) Browser: Latest versions of Chrome, Firefox, Edge, Safari or Opera;
 - b) Bandwidth: Minimum 9 Mbps stable speed for high-definition (HD) High-Quality video quality; and
 - c) Keep your video resolution at 240P.
- iii. You may not be able to gain access to the AGM via the RPEV facilities if your connecting device is on a network with a firewall and other security filtration.
- iv. With the RPEV facilities, you may exercise your right as a shareholder of the Company to participate and pose questions to the Board/Management of the Company, and vote during the 40th AGM from any place at your convenience, safely and securely.

SECTION B: APPOINTMENT OF PROXY

1. Cut-off date and time for the lodgement of the Form of Proxy

All Forms of Proxy and documents relating to the appointment of proxy(ies) or corporate representative(s) or attorney(s) for the AGM, whether in hardcopy or by electronic means, must be deposited with or submitted to the Boardroom no later than **10:00 a.m. on Monday, 26 May 2025**. Please refer to the steps below for the lodgement of Form of Proxy.

2. Lodgement of Form of Proxy

The appointment of proxy(ies) may be submitted in hardcopy or electronically.

a. In hardcopy:

- Please ensure that the original proxy form is deposited at the Share Registrar's office not less than 24 hours before the time appointed for taking the poll or no later than **10:00 a.m. on 26 May 2025** at the following address:

Boardroom Share Registrars Sdn Bhd

11th Floor, Menara Symphony
No. 5 Jalan Prof. Khoo Kay Kim
Seksyen 13, 46200 Petaling Jaya
Selangor Darul Ehsan, Malaysia
Office: +603-7890 4700

- You may download the Form of Proxy from our website at www.tm.com.my/iar2024.

b. Via electronic means:

- Alternatively, you may deposit your Form of Proxy electronically via BSIP. Kindly follow the link at <https://investor.boardroomlimited.com> to log in and submit the form, not later than 24 hours before the time appointed for taking the poll or no later than **10:00 a.m. on 26 May 2025**. Login to your BSIP account with your registered email address and password. *[Note: If you do not have an account with BSIP, please sign up/register for free, in accordance with **Section A(I)**.]*
- Click **"Meeting Event(s)"** and select **"TELEKOM MALAYSIA BERHAD ANNUAL GENERAL MEETING"** and click **"Enter"**.

If you wish to participate in the AGM yourself, please do not submit any proxy form for the AGM. You will not be allowed to participate in the AGM together with the proxy appointed by you.

Please take note that you must complete the proxy form for the AGM should you wish to appoint a proxy(ies).

By Shareholder and Corporate Holder	By Nominees Company
<ul style="list-style-type: none"> • For Corporate Account User only, select the Company that you are representing. • Go to "PROXY" and click "Submit eProxy Form". • Enter your 9-digit CDS account number and the number of securities held. • Select your proxy(ies) appointment – either the Chairman of the meeting or individually named proxy(ies). • Read and accept the Terms & Conditions and click "Next". • Enter the required particulars of your proxy(ies). • Indicate your voting instructions for each Resolution – FOR, AGAINST, or ABSTAIN. If no specific direction as to voting is given, your proxy(ies) will vote or abstain from voting at their discretion. • Review and confirm your proxy(ies) appointment. Click "Submit". • Download or print the eProxy Form as an acknowledgement. 	<ul style="list-style-type: none"> • Select the Nominees Company that you are representing. • Go to "PROXY" and click "Submit eProxy Form". • Click "Download Excel Template" to download. • Insert the appointment of proxy(ies) for each CDS account with the necessary data and voting instructions into the downloaded Excel file template. Ensure the inserted data is correct and organised. • Upload the completed Excel file. • Review and confirm your proxy(ies) appointment and click "Submit". • Download or print the eProxy Form as an acknowledgement.

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c. Revocation of Proxy

If you have submitted your Form of Proxy prior to the AGM and later decide to appoint another person, or if you wish to participate in the AGM yourself, please revoke the appointment of the proxy(ies) at least 48 hours before the AGM. Please find below the steps for the revocation of the eProxy Form or the hardcopy Form of Proxy:

eProxy Form	Physical Form of Proxy
<ul style="list-style-type: none"> Go to “Submitted eProxy Form list” and click “View”. Click “Cancel/Revoke” at the bottom of the eProxy form. Click “Proceed” to confirm. 	<ul style="list-style-type: none"> Please email to bsr.helpdesk@boardroomlimited.com to revoke the appointment of proxy(ies).

Upon revocation, the proxy(ies) appointed earlier will not be permitted to participate in the AGM. As such, please advise your proxy(ies) accordingly.

SECTION C: POLL VOTING

The voting at the AGM will be conducted by way of poll in accordance with Paragraph 8.29A(1) of the Main LR:

- All shareholders and proxies attending the AGM physically at the Main Venue or virtually using the RPEV facilities shall exercise their rights to vote using the RPEV facilities through the BSIP accessible at <https://investor.boardroomlimited.com>. As such, all shareholders and proxies attending the AGM physically at the Main Venue are advised to bring their own personal devices to vote via the BSIP.
- The Company has appointed Boardroom Share Registrars Sdn Bhd as the Poll Administrator to conduct the poll by way of online voting. During the meeting, the Chairman will invite the Poll Administrator to brief you on the online voting process using RPEV facilities. This is in line with the Securities Commission Malaysia’s Guidance which provides that members shall be allowed to cast their votes remotely and contemporaneously (live) during the proceeding of the general meeting.
- The Company has appointed Deloitte Business Advisory Sdn Bhd (Deloitte) as the Scrutineer. The Scrutineer will verify the poll result reports upon closing of the poll session by the Chairman. The Scrutineer will announce the results, and the Chairman will declare whether the resolutions put to vote are successfully carried or otherwise.
- Shareholders/proxies/corporate representatives/attorneys may proceed to vote on the resolution from the commencement of the AGM at **10:00 a.m. on Tuesday, 27 May 2025** (for both physical and virtual attendees) until the end of the voting session which will be announced by the Chairman.

Steps to Vote:

- The voting will be conducted by poll in accordance with Paragraph 8.29A of the Main LR. The Company has appointed Boardroom Share Registrars Sdn Bhd as Poll Administrator to conduct the poll by way of electronic voting (e-Voting) and Deloitte as Scrutineers to verify the poll results.
- During the AGM, the Chairman will invite the Poll Administrator to brief on the voting housekeeping rules.

Physical Attendance	Virtual Attendance
<ul style="list-style-type: none"> Please vote using your smartphone/tablet with the QR code provided upon registration on the day of the meeting. All physical attendees are advised to bring their own personal devices to vote. 	<ul style="list-style-type: none"> Once the voting is open, click on the voting icon. The resolution and voting choices will be displayed. To vote, please select your voting options as shown on screen. A confirmation message will appear indicating that your votes have been received. To change your vote, re-select another voting option. If you wish to cancel your vote, please click “Cancel”. After casting your vote, you may click the video button to continue viewing the live webcast for the announcement of the poll results by the Chairman.

SECTION D: SUBMISSION OF QUESTIONS

1. Prior to the meeting

Shareholders may submit questions in relation to the agenda item for the AGM via <https://investor.boardroomlimited.com>. Login to your BSIP account and click **“Meeting Event(s)”** and go to **“TELEKOM MALAYSIA BERHAD ANNUAL GENERAL MEETING”** and click **“Enter”**. Thereafter, select **“SUBMIT QUESTION”** to pose your questions. Please submit your questions no later than **10:00 a.m. on Monday, 26 May 2025**. Responses to these questions will be tended to the AGM.

2. During the meeting

- TM welcomes participation and questions from shareholders on the AGM Resolutions at the 40th AGM. The Chairman and the Board will endeavour their best to respond to the questions submitted by shareholders which are related to the resolutions tabled at the AGM, as well as the financial performance/prospect of the Company. In the event some of the replies cannot be provided during the meeting, the relevant responses will be provided in the Investor Relations’ section on TM website.
- Shareholders may submit their questions on the AGM resolutions in advance prior to commencement of the 40th AGM via the following modes:

Physical Attendance	Virtual Attendance
<ul style="list-style-type: none"> • You may submit your questions via the QR Code which will be provided upon registration on the day of the meeting. • Click on the Messaging window facility to submit your questions. The Messaging window facility will open one (1) hour before the AGM which is from 9:00 a.m. on Tuesday, 27 May 2025. • You may also speak or raise questions during the meeting. 	<ul style="list-style-type: none"> • You may use the Messaging window facility to submit your questions. The Messaging window facility will open one (1) hour before the AGM at 9:00 a.m. on Tuesday, 27 May 2025.

SECTION E: GIFT POLICY

There will be NO DISTRIBUTION of door gifts for members/proxies who join or participate in this hybrid AGM, whether physically or virtually.

SECTION F: OTHER INFORMATION FOR PHYSICAL ATTENDANCE AT THE AGM

1. Parking

- Parking is free at Lower Ground 3 (LG3) of Menara TM ONLY.
- Shareholders are encouraged to use the KELANA JAYA LINE (Light Rail Transit) and disembark at the Kerinchi Station, which is about 5 minutes walking distance to the venue of the meeting.
- Directional signage to the parking area will be provided.

2. Registration

- Registration will commence at 8:30 a.m. and will end at a time as directed by the Chairman.
- Please produce your original Identity Card (IC) at the registration counter for verification.
- Upon completion of the registration process, you will be given an identification wristband which you must wear before entering the meeting hall.
- If you are attending the meeting as shareholder as well as proxy, you will only be registered once and will be given only one (1) identification wristband to enter the meeting hall.
- You are not allowed to enter the meeting hall without wearing the identification wristband. There will be no replacement in the event you lose or misplace your identification wristband.
- You will not be allowed to register on behalf of another member even with the original IC of that other member.
- The registration counters will only handle verification of identities and registrations. If you have other queries or need clarification, please proceed to the Help Desk.

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SECTION G: OTHER INFORMATION

1. Help Desk

The Help desk is provided for enquiries or clarification in relation to registration matters and handle revocation of proxy appointments.

2. Integrated Annual Report 2024 (IAR 2024) and Related AGM Documents

- As part of our continuous commitment to sustainability, we strongly encourage our shareholders to refer to the softcopy of the IAR 2024 which can be downloaded from our website at www.tm.com.my/iar2024 and also Bursa Malaysia website.
- Shareholders may request for a printed copy of IAR 2024, through BSIP at <https://investor.boardroomlimited.com>. Select "Request for Annual Report" under the "Investor Services" menu.
- Alternatively, you may also make your request to our Share Registrar via e-mail: bsr.helpdesk@boardroomlimited.com or contact us at +603-7890 4700.

3. Enquiry

- For enquiries on registration, voting procedures and e-polling, please refer to Boardroom Share Registrars Sdn Bhd:

Contact persons

1. Encik Kok Wen Tek
2. Puan Farah Amirah Rahmad

Telephone No.

- +603-7890 4799
+603-7890 4723

Help desk : +603-7890 4700

bsr.helpdesk@boardroomlimited.com

- For enquiries on the administrative guide of this meeting, please contact the Group Company Secretarial Division's representatives, during office hours (Monday - Friday from 8:30 a.m. to 5:30 p.m.):

Contact persons

1. Puan Noorsham Abdul Rahman
2. Puan Khatijah Mohd Noor
3. Puan Sitinor Athirah Azli

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+603-2240 1220

