

**TM SUCCESSFULLY CONCLUDES ITS 36<sup>th</sup> ANNUAL GENERAL MEETING;  
'NEW TM' TRANSFORMATION JOURNEY ON TRACK**

**Key Highlights of the 36<sup>th</sup> TM Annual General Meeting (AGM):**

- ***Obtained support from the shareholders on resolutions presented at the AGM***
- ***Amidst challenging environment, the Company remained resilient and paved its way forward with 'New TM' transformation to set the Company on a sustainable growth trajectory***

Telekom Malaysia Berhad Group of Companies (TM Group) today concluded its 36<sup>th</sup> Annual General Meeting (36<sup>th</sup> AGM) with all 12 Ordinary Resolutions tabled duly approved by its shareholders. The Meeting, conducted via online for the 2<sup>nd</sup> consecutive year in view of the Movement Control Order (MCO), saw virtual participation by more than 1,000 shareholders.

Commenting on the proceedings, Tan Sri Dato' Seri Mohd Bakke Salleh, Chairman of TM said: "We are very pleased that TM once again was able to conduct its AGM virtually and engage with our shareholders without being physically present at the meeting venue. This reflects our commitment towards ensuring the safety and health of our shareholders as well as stakeholders by complying with the guidelines set by the Securities Commission Malaysia (SC), National Security Council (NSC) and Ministry of Health (MoH)."

Also participating in the online AGM was Imri Mokhtar, Managing Director / Group Chief Executive Officer, TM as well as other members of the TM Board. Razidan Ghazalli, Group Chief Financial Officer, TM was also present.

"Amidst the market and pandemic challenges, we remained resilient and recorded an improvement in our 2020 performance, as our cost optimisation initiatives continue to drive profitability. Building on current momentum, we have embarked on the next phase of our exciting journey with the 'New TM' Transformation Programme. Guided by our compass of Purpose, Customers, Performance and People, we will focus on Connectivity Excellence, Solutions Excellence and Customer Experience Excellence to set us apart from the competition," added Tan Sri Dato' Seri Bakke.

The 'New TM' transformation is anchored on 40+ Value Programmes, driven by a dedicated Transformation Office; with a new cadence towards a higher execution tempo, which is already showing early traction. TM is also reshaping its workforce into a stronger execution engine, embracing a more agile work culture with future-ready skills.

This will set TM on a sustainable growth trajectory, to create shareholder value and continuously enable a more Digital Malaysia. TM, in its role of enabling Digital Malaysia, is ready to support the Government's digitalisation agenda, particularly the Jalinan Digital Negara (JENDELA) and the comprehensive Malaysia Digital Economy Blueprint – MyDIGITAL as well as other Government's digital and stimulus plans, towards accelerating the socio-economic recovery and fast-track the nation into a technologically-advanced economy by 2030.

TM is well positioned to play a significant role in MyDIGITAL – focusing on digital connectivity (fibre, 5G, international connectivity), digital infrastructure (Cloud, Data Centre and Cybersecurity) as well as digital skillsets and talents (via Multimedia University and TM Digital Academy). The Company was also appointed as the sole Malaysian Cloud Service Provider (CSP) under MyDIGITAL, at par with the other global players.

TM believes that such public and private collaboration will propel the country towards a full-fledged Digital Malaysia by 2030 – a more digital society, digital business, digital industry and digital Government.

Despite the MCO, TM was able to publish a fully Integrated Annual and Sustainability Report (IAR) for this year. The theme of this year's IAR is "Reach Further", a reflection of the ripple effect brought about by the report cover. The idea is to inspire Malaysians to go further in pursuing their dreams through Digital Malaysia, as reflected through the visuals in the separators of a Digital Society, Digital Businesses and Digital Government presented in the book. This theme and narrative are carried consistently from our report cover, separators and throughout the strategic narrative of the report.

To read and download TM's IAR 2020, visit [www.tm.com.my/annualreport](http://www.tm.com.my/annualreport).

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## **About TM**

Telekom Malaysia Berhad (TM), is the national connectivity and digital infrastructure provider and Malaysia's leading integrated telco; set to enable Digital Malaysia by offering a comprehensive suite of communication services and digital solutions in fixed (telephony and broadband), mobility, content, WiFi, Cloud, Data Centre, cybersecurity, IoT and smart services. TM is driven by stakeholder value creation in a highly competitive environment; and places emphasis on delivering an enhanced customer experience via continuous customer service quality improvements and innovations, whilst focusing on increased operational efficiency and productivity.

As the enabler of Digital Malaysia, TM has been at the forefront of each telecommunication technology evolution of the nation, and will continue to do so. It provides the communications backbone of Malaysia and is a digital hub for ASEAN; with the widest convergence connectivity network and digital infrastructure. TM remains committed to serve a more digital lifestyle and society, digital businesses and digital Government – towards making, "Life and Business Easier, for a better Malaysia".

For further information on TM, visit [www.tm.com.my](http://www.tm.com.my).

## **Issued by:**

Group Strategic Communication  
Telekom Malaysia Berhad  
Level 9 (North), Menara TM, Jalan Pantai Baharu  
50672 Kuala Lumpur

**For inquiries, please call:**

- 1 Izlyn Ramli  
Vice President  
Group Strategic Communication  
HP: (011) 1000 0248  
Email: [izlyn@tm.com.my](mailto:izlyn@tm.com.my)
  
- 2 Asma Abdul Aziz  
Assistant General Manager  
Media Management, Public Relation & Publications  
Group Strategic Communication  
HP: (013) 364 1830  
Email: [asma\\_aa@tm.com.my](mailto:asma_aa@tm.com.my)
  
- 3 Saiful Azni Matmor  
Manager  
Media Management, Public Relation & Publications  
Group Strategic Communication  
HP: (013) 360 3496  
Email: [msaiful@tm.com.my](mailto:msaiful@tm.com.my)