




Life's
Moments



Life is made up of moments. Some big. Some small.
Some special. Others, a little less so. There are so many moments
that make up a life, and through them all, one organisation is there to
connect us, and share in every moment we choose. 24/7.

The TM Group of Companies.

Fixed, Nomadic or
Mobile; on every
digital gadget and
device - on the
run, at home, at work,
at play - TM is there for
us, behind every scene and
every moment. Through its distinctive offerings, the
TM Group of Companies allows and enables us to
experience and share in those wonderful, amazing
moments that make each of our lives so unique and
special.

The concept for this Integrated Annual Report 2017 serves to
capture these "Life's Moments" that express and define
the way we live today through the TM Group of Companies.

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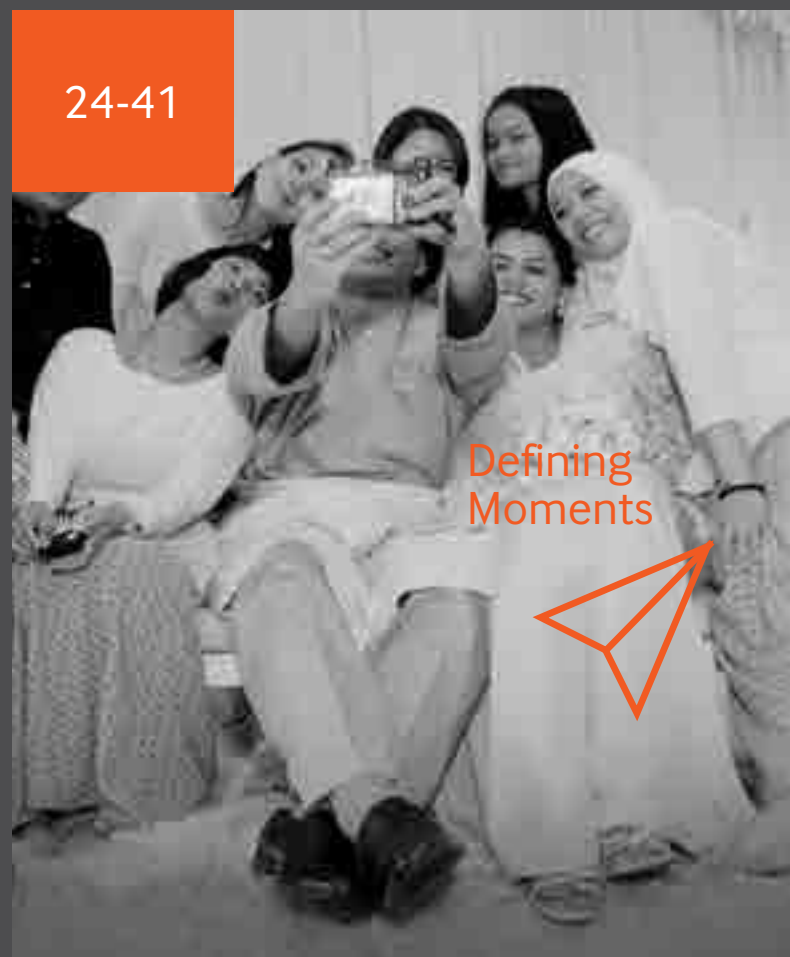
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Facts at a Glance

Malaysia's Convergence Champion



2.3 million
total broadband customers



98% of 1.1 million unifi customers on speeds of 10Mbps and higher



10% unifi Mobile penetration into TM Households



Completed the first commercial Data Centre in Malaysia to achieve The Uptime Institute **Tier III** Certification

TM's Valuable Assets:



Our People
26,407 employees



Our Network
more than **540,000 km** fibre-optic cables nationwide and access to more than **190,000 km** submarine cables worldwide





Operating Revenue (RM billion)



Group Operating Revenue
 RM **12.09** billion



Total Return to Shareholders
 more than **393.3%**
 since demerger in 2008



Total Dividend Payout
 RM **808.0** million for 2017

About This Report

As of the previous financial year, we have opted to follow the integrated reporting format for annual reports because we feel it enables us to tell our story to stakeholders in a clear, concise and comprehensive manner. A key element of our integrated report is our business model, which explains how we leverage our six capitals – namely our financial, manufactured, intellectual, human capital, social & relationship and natural capitals – to create value for our stakeholders.

This is the second year that we have adopted the International Integrated Reporting Framework (IIRF) because we believe it enables us to communicate our strategies, actions and outcomes in a manner that is meaningful to our stakeholders. Through this reporting standard, we intend to present a coherent model of our business that demonstrates how everything we do is integrated with our ultimate vision of creating value – not only for our shareholders and customers, but also for our employees, business partners, the government and regulators and the larger community.

Our Management Discussion & Analysis continues the narrative of how we create value by outlining the thought processes behind our strategies and detailing key outcomes of initiatives undertaken by our business clusters, support businesses and corporate social initiatives. We also provide a Sustainability Statement that summarises TM's approach to sustainability, and progress made in caring for our economic, environmental and social impacts.

In addition to being guided by the International Integrated Reporting Council (IIRC)'s framework, our non-financial statements reflect Bursa Malaysia's recently released Listing Requirements and Security Commission's Malaysian Code on Corporate Governance 2017. Our financial statements have been prepared according to the requirements of the Malaysian Companies Act 2016 and Malaysian Financial Reporting Standards (MFRS).



This Integrated Annual Report is produced in two parts - the Corporate Overview and Financial Statements - and should be read together with the Sustainability Report. These three books collectively tell the TM narrative, highlighting the core of who we are, where we aim to go, and how we plan to get there.

We have made every effort to ensure this Integrated Annual Report presents a balanced and accessible assessment of our strategy, performance, governance and prospects. The issues and developments included were determined by quantitative and qualitative considerations that have an impact on our current and future performance.

The entire Integrated Annual Report has been approved by our Board, assisted by the Board Audit Committee.



This Integrated Annual Report is produced in two parts - the Corporate Overview and Financial Statements - and should be read together with the Sustainability Report. These three books collectively tell the TM narrative, highlighting the core of who we are, where we aim to go, and how we plan to get there.

OUR OTHER REPORTS

In addition to providing an account of our financial performance, it also describes the way in which we uphold corporate governance and add value to our stakeholders. It is supplemented by our Sustainability Report and online disclosures on our quarterly financial results, corporate presentations, Bursa announcements and media releases.

REPORT	REPORTING FRAMEWORK	ASSURANCE
Integrated Annual Report (this report)		
Our primary report for communicating to our shareholders and other stakeholders	<ul style="list-style-type: none"> Malaysian Companies Act 2016 Malaysian Financial Reporting Standards (MFRS) Main Market Listing Requirements of Bursa Malaysia Securities Berhad Malaysian Code on Corporate Governance 2017 International Integrated Reporting Framework 	<ul style="list-style-type: none"> Internal controls and management assurance Compliance and internal audit reviews External audit by Pricewaterhouse Coopers PLT on financial information Executive Directors' assurance
Sustainability Report		
Our main disclosure on efforts to create value for stakeholders by taking into account material issues	<ul style="list-style-type: none"> Main Market Listing Requirements of Bursa Malaysia Securities Berhad Malaysian Code on Corporate Governance 2017 International Integrated Reporting Framework Global Reporting Initiative (GRI) Standards 	<ul style="list-style-type: none"> External Audit by SIRIM QAS International Sdn Bhd Judge's Feedback from various CSR Awards Executive Directors' assurance
Quarterly Financial Statements		
Financial statements on our performance every quarter	<ul style="list-style-type: none"> Malaysian Companies Act 2016 Malaysian Financial Reporting Standards (MFRS) Main Market Listing Requirements of Bursa Malaysia Securities Berhad 	<ul style="list-style-type: none"> Internal controls and management assurance Compliance and internal audit reviews Board approval assisted by the Board Audit Committee Executive Directors' assurance
Bursa Announcements		
Announcements made to Bursa Malaysia on key corporate activities	<ul style="list-style-type: none"> Main Market Listing Requirements of Bursa Malaysia Securities Berhad 	<ul style="list-style-type: none"> Company Secretary and Executive Directors Board approval
Media Releases		
Announcements made to Bursa Malaysia on key corporate activities		<ul style="list-style-type: none"> Internal controls and management assurance Executive Directors' assurance

Integrated Thinking: Our Approach to 6 Capitals

In order to develop and deliver our convergence services, we depend on various relationships and resources, referred to by the International Integrated Reporting Council (IIRC) as the six capitals. Throughout this Integrated Annual Report, we have provided links on how the different capitals come into play in achieving our strategic initiatives – both their contributions to the value we create, as well as how our actions impact these capitals.

Although the six capitals are distinct and separate from each other, almost every action we take will have an impact on more than one capital. In making decisions, therefore, we need to consider the trade-offs between the capitals, and are guided by maximise positive outcomes while curbing negative impacts.

The following table provides an overview of how the capitals are indicated in the report.



How our Capitals Impact TM Group:



Human Capital

This refers to our people's skills and experience which enable us to provide competitive and reliable products and services, ultimately helping us achieve our goals. We prioritise investment in employee engagement as well as development to deliver the best customer experience. We also seek to bring together diverse perspectives reflecting the country's multiracial composition for better market understanding and response. As we seek to become a digital organisation, we are nurturing a digital culture among our people and enhancing our digital capabilities through upskilling our employees and hiring specialist skills.



Intellectual Capital

This refers to our strong brand, our organisational knowledge and experience, our R&D capabilities and the technologies we have created, as well as the processes and procedures we have that enable our smooth functioning. During the year, we have focused on further building our brand with an organisational restructuring of the three business clusters, namely unifi, TM ONE and TM GLOBAL. We have also been building our technological capabilities through partnerships and by encouraging greater innovation within TM itself, with the setting up of a Group Digital Centre (GDC) spearheading our efforts.



Natural Capital

Radio spectrum is a natural capital and a key enabler in industry. The regulator provides access to this spectrum in a fair and transparent manner. We also depend on reliable access to energy to operate our network and run our premises. We have a material impact on the country's natural capital – the environment – through our activities, and strive to reduce our energy consumption to minimise our carbon footprint. We also support the work of NGOs to protect the environment and the country's rich biodiversity.



Social and Relationship Capital

Social and relationship capital are the relationships we rely on for smooth operations, such as with our suppliers and vendors; as well as our impact on the nation's social fabric. This includes direct contributions to growth of our suppliers/vendors, and our contributions to national development through the payment of taxes. It also encompasses our contributions to social inclusion by empowering marginalised communities (such as single mothers) and the provision of services to rural locations; our efforts to enhance educational opportunities among underprivileged children and to promote digital entrepreneurship among entrepreneurs. We work to foster relationships that are built on trust, and so ensure our social licence to operate. This encompasses interactions with all our stakeholders – our employees, customers, shareholders, investors, NGOs, communities, regulators, suppliers, the government, industry partners and the media.



Financial Capital

We depend on equity and retained earnings generated by our operations to maintain and grow our business. Our financial capital enables us to create and manage stakeholder value – including dividends for shareholders, salaries for employees and investment in communities – while driving sustainable growth, by developing new opportunities in smarter solutions – data, internet, broadband, mobile and WiFi services and content.



Manufactured Capital

We leverage our physical assets – ie our submarine cable networks, new-generation all-IP network, Data Centres, exchange buildings, Long-Term Evaluation (LTE) base stations – to serve our customers. We also rely on IT equipment and software, our office buildings and our retail network of TMpoint outlets and call centres, as well as other telecoms equipment and public infrastructure to run our business. We are in the process of extending the reach of the nation's high-speed broadband network, developing more submarine cable networks and enhancing our capabilities via Tier III Data Centres.



A Moment of
Your Time, Please...





May we take a few moment of your time to show what the TM Group of Companies has been up to this past year. We've realigned our businesses and our brands in addition to the way we work, so we can better focus on enabling our stakeholders to enjoy even better moments in life.

Please take a look, and you will see how we have refined, and redefined, our own TM moments to add value to those whose lives we touch.

Strategy at a Glance

Our Vision

To Make Life and Business Easier
for a Better Malaysia

Life Made Easier is more than just a tagline; it is our belief, focus and promise in delivering a connected and seamless digital experience to our customers.

Linking our Strategies

We have identified a new purpose in how we intend to deliver Life Made Easier, and that is by being there for all our customers' and stakeholders' Share of Moments. Guided by our pivotal strategic thrusts Accelerate Convergence and Empower Digital, we have introduced a new execution model called PERFEXE 10 to achieve our purpose.



Our Purpose

Redefining our business purpose to be there for our customers' and stakeholders' Share of Moments



Strategic Thrusts

Staying focused on our strategic thrusts to Accelerate Convergence and Empower Digital



Execution Model

Realigning our priorities by establishing clear plans to achieve our aspirations in a timely manner

 **OUR PURPOSE**

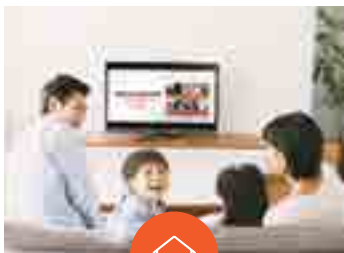
Share of Moments

Life is full of moments and in TM, we celebrate all the meaningful moments in our daily lives. Moments can be anything; from celebrating achievements, conversations with loved ones, or making new discoveries, we are compelled to share those moments with everyone who matter.

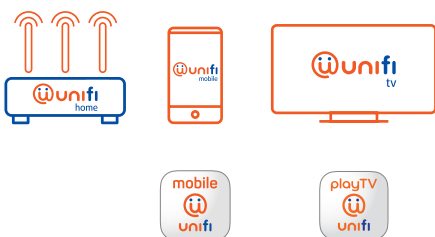
In today's era of convergence, moments are shared in real-time, as it happens across multiple digital platforms. Because we understand that each moment is important and meaningful, we have found our purpose to connect everyone to share all of their moments in the digital world through us, the one and only partner they can trust.

Daily, we share moments at home, at work or while we are on-the-go. Throughout 24 hours of the day as each moment is experienced, our customers are able to share their moments anytime, anywhere on any device with our range of services for individuals and businesses. Always, we are with them either via unifi, TM ONE or TM GLOBAL.

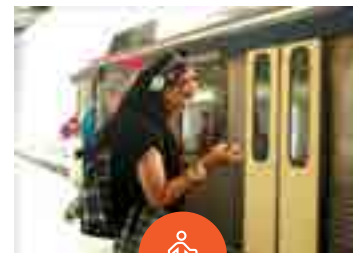
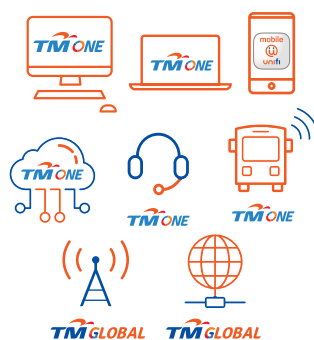
Each time our customers share their moments through us, it is translated into our share of wallet and in turn creates more value for all our stakeholders. Our share of wallet refers to the amount of our customers' total spend in a household on TM. Today, connectivity to the digital world has become an important part of a household in making lives easier. Through this, we are able to increase our share of wallet by capturing more of customers' share of moments, beyond homes, at any given part of the day.



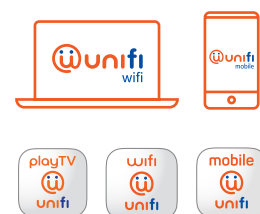
Moments at Home




Moments at Work




Moments while On-the-Go




 Being there for our
**CUSTOMERS'
 SHARE OF MOMENTS**




 Translates to
**OUR SHARE OF
 WALLET**

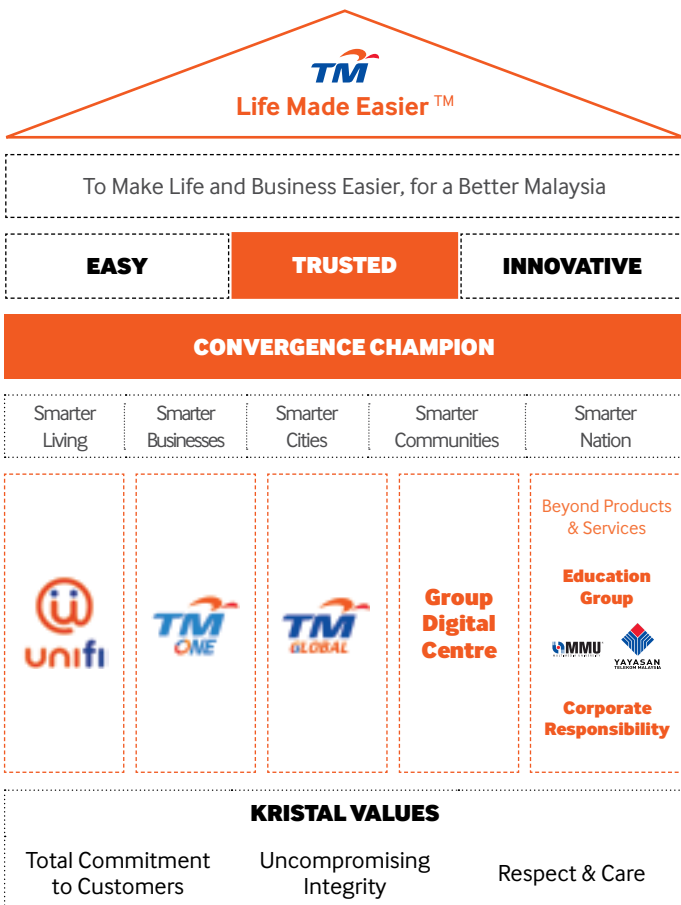



 Creating
**VALUE FOR
 STAKEHOLDERS**

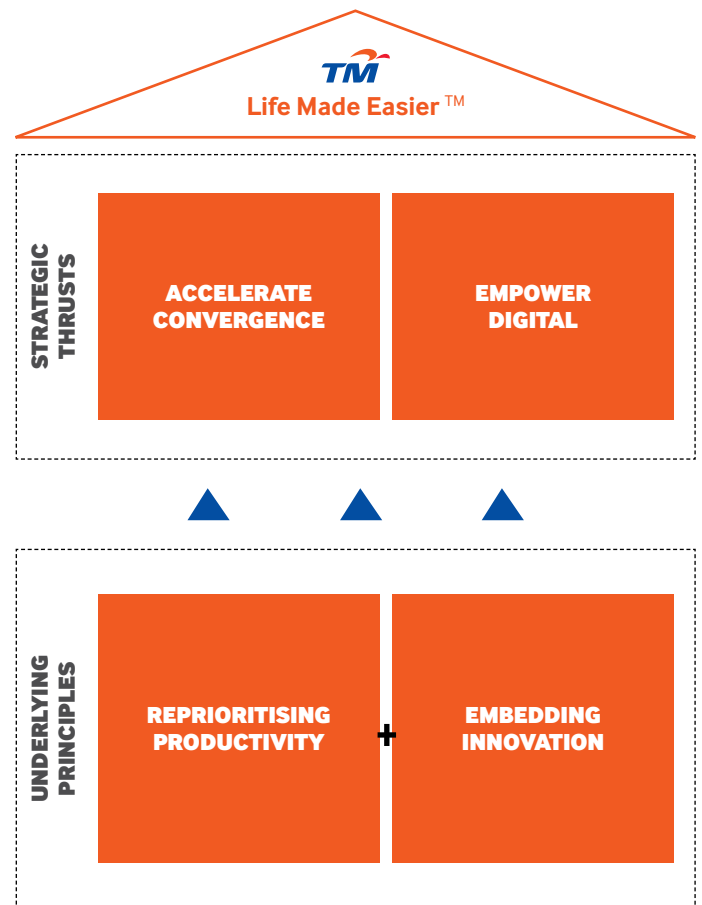
Strategy at a Glance

STRATEGIC THRUSTS

Our Overall Strategic Focus



Key Focus Area 2018 - 2020



Our overall strategic framework has evolved over time (please refer to TM Integrated Annual Report 2016 for further reference). We continue to deliver convergence across the 5 (five) pillars of Smarter Living, Smarter Business, Smarter Cities, Smarter Communities and Smarter Nation. These pillars represent our contribution as Convergence Champion to our customers and the nation, in line with our TRUSTED brand value and vision. However we have united and consolidated our business clusters and brands into unifi, TM ONE and TM GLOBAL to better serve our customers. These business clusters are supported by digital enablement via our newly established Group Digital Centre as well as beyond products and services namely our Education Group and Corporate Social Responsibilities. The foundation of the framework is enabled by our people who remain guided by our KRISTAL values.

Our overall strategy remains intact where we have defined our key focus areas for the next three years. We remain focused on our two strategic thrusts of Accelerate Convergence and Empower Digital.

Accelerate Convergence refers to our continuous effort to bring superfast broadband with reliable seamless digital experience, delivered to our customers in an enjoyable way. This goes in parallel with our Empower Digital strategy in our daily operations by getting rid of obsolete processes and implementing digital innovations for enhanced customer experience.



EXECUTION MODEL

Execution Model 2018 - 2020



Introducing PERFEXE 10, a lean and aggressive execution model. Through PERFEXE 10, we have identified and prioritised 10 comprehensive high priority plans to Accelerate Convergence and Empower Digital. PERFEXE 10 is designed to proactively motivate ourselves and bring TM to the next level by anchoring on 3 key principles:



Aspiration

Each market cluster - unifi, TM ONE and TM GLOBAL - is pushing boundaries beyond KPI with long term Aspirational Targets. PERFEXE 10 will see TM Group, inclusive of Central Functions and Support Businesses setting new aspirations in an effort to motivate employees to greater heights.



Acceleration

Keeping abreast with rapid technology changes and disruptive market trends, we are accelerating the way we do business for speedier results. Our initiatives leverage on innovations in communication to achieve faster deployment and reachability to customers before losing opportunities to others. This acceleration also applies to speed of execution.



Execution

Among the reasons of our existence is to execute Convergence and Digital lifestyle to everyone, everywhere, on any device. To achieve this, it begins with the fundamentals of maximising our connectivity coverage, both fixed and wireless. We are constantly improving and expanding our network, whilst executing initiatives to establish a digital landscape for everyone to participate and collaborate.

PERFEXE 10 is further deliberated under the Management Discussion & Analysis section.

Sustainability Statement

Sustainability is embedded in our culture at TM, infusing our every thought and guiding our every action – from the creation of the latest digital offerings for customers right down to our daily operations, thus ensuring the nation’s broadband connectivity is “always on”.

Committed to sustainable practices, we are able to successfully balance our business opportunities and risks in the economic, environmental and social realms.





As Malaysia's Convergence Champion, we aim to operate responsibly to ensure we promote sustainability in everything we do, from keeping our Warga Keluarga TM happy, to bridging socio-economic gaps, and protecting our environment. We adhere to the highest standards of governance in our quest to be a model corporate citizen, conducting our operations in a manner that meets our business goals while fulfilling social needs and protecting the environment.

Sustainability at TM is led by our Board of Directors, which oversees our commercial and regulatory compliance while maintaining the Company's goals to become a responsible and sustainable organisation. Our Management Leaders ensure sustainability is integrated in all operations throughout the Company. Sustainability is also discussed at Board Risk Committee meetings as efforts to manage stakeholder concerns are key to managing emerging and potential risks.

In 2017, we conducted our fourth materiality assessment to gain greater clarity on issues that are material to our stakeholders. Results of this materiality survey will help us to craft our sustainability programmes for the coming years, providing a useful compass in our sustainability journey.

Sustainability at TM is led by our Board of Directors, which oversees our commercial and regulatory compliance while maintaining the Company's goals to become a responsible and sustainable organisation.

Readers should read this Statement together with our Sustainability Report, themed Caring Moments, which provides comprehensive disclosure on our approach to sustainability and how we manage our material issues. In our report, we have categorised our initiatives according to their Economic, Environmental and Social impacts.

We have described initiatives taken to manage our material issues under these three categories and also mapped their relevance to the United Nations' Sustainable Development Goals (UN SDGs).

Sustainability Statement

ECONOMIC IMPACT

Boosting Economic Impact

Echoing our Business Strategy of Accelerating Convergence & Go Digital, we are leading the way in transitioning the country into a digital economy. All our products and services – from broadband to mobile and WiFi, and IoT to Data Centres – enable a digital work- and lifestyle. We remain at the leading edge of enabling the country’s digital economy via our broadband deployment for the nation and in bridging the digital divide. We support the Government’s objective towards improving the affordability, reach and quality of broadband services. In our unique role as protector of national interest, we now have a converged nationwide coverage of unifi which includes broadband, mobility and WiFi. We have refreshed our business clusters to further serve our customers, with unifi representing lifestyle offerings for homes, individuals and Small Medium Enterprises (SMEs); TM ONE offering end-to-end converged solutions to business verticals in the enterprise and public sector space; and TM GLOBAL positioned to accelerate the digital opportunities of domestic and international telecommunications for the economy.

We also enhance the economy by supporting the Bumiputra Vendor Development Programme (BVDP). We have to date promoted 15 Bumiputera vendors through training as well as more than RM6 billion in business opportunities. Eight of these vendors have progressed to become strategic partners under the BVDP Strategic Partnership Programme. We are now focused on developing some of our more successful Bumiputera vendors to become ‘regional champions’ through export capabilities enhancement and exposure to the regional marketplace.

ENVIRONMENTAL IMPACT

Minimising Environmental Impact

We recognise the urgent need for all corporations to play their part in mitigating issues such as climate change; as well as for Malaysians companies to protect and preserve the country’s rich biodiversity. Carbon reduction and environmental conservation are two main focus areas of our environmental initiatives.

To reduce our emissions, we continue to enhance various energy saving initiatives in our networks and buildings. Detailed benchmarking and reporting of our emissions can be found in our Sustainability Report 2017.

In terms of environmental conservation, we continued with our TM Earth Camp project, focusing our energies on preserving the marine environment. We also continued with our marine conservation project on corals at Pulau Tinggi and Pulau Bidong. We have become proactive in preserving Mother Earth, trailblazing our way into better environmental stewardship and leading others down the same path.

TM 3Ducation programme reached out to 85 schools, involving a total of 2,907 students and 140 teachers in real-time coding and 3D printing.



SOCIAL IMPACT

Creating Positive Social Values

We strive to provide a stimulating work environment that engages our employees in a manner that brings out their best, inspiring them to work together as dynamic teams with a common vision of attaining our corporate goals. While providing ample training and development opportunities as well as rewarding high performance, we care for our employees and take a genuine interest in their well-being because, to us, they are not just employees; they are truly part of the TM family.

This year, we reinforced our position as a caring employer by expanding the range of benefits offered. Among others, we discourage the setting of meetings after 4pm*; allow employees to work half-day on the last Friday of each month*; enable mothers with young children and those who are expecting to finish work at 4pm; and have also introduced flexi work arrangements for expecting mothers. In addition, we have enhanced our medical benefits and increased the availability of financial aid for education.

**Applicable to certain categories of employees, mainly non-shift workers.*

Better Education for All

We have been contributing towards the development of a knowledge society through Multimedia University (MMU), which was the first private university to be set up in the country, and which continues to be a pioneer in innovative teaching and learning. Focused on engineering and ICT, the university has to date produced 52,705 industry-ready graduates with a keen entrepreneurial sense. At the same time, we provide the financial means to enable outstanding Malaysian students to study at the best foreign and local universities through our foundation, Yayasan TM (YTM), which has to date disbursed a total of RM505.0 million to support 15,216 scholars through secondary and tertiary education.

We are also continuing with the TM School Adoption Programme, which has completed its 14th year, solidifying our commitment to the Malaysian education landscape. Today, we are providing full support to two schools adopted in 2016 – SMK Arau in Perlis and SMK Medamit in Sarawak – while extending our support to SKPK Tuaran in Sabah, a school for visually impaired children, by enabling them to participate in a special edition of our 3D-printing TM 3Ducation programme. In 2017, TM 3Ducation programme reached out to 85 schools, involving a total of 2,907 students and 140 teachers in real-time coding and 3D printing. Through the project, students learn to code their own programmes to create 3D objects.

Empowering Entrepreneurs

A key way in which we are able to uplift the lives of the under-served is through sharing our business knowledge, networks and digital expertise. During the year, we did this with a group of fledgling women entrepreneurs as well as rural entrepreneurs in Kemaman, Terengganu.

Under TM Scale-Up, a new programme launched, we have identified 20 women who we believe would benefit from a high-impact programme to boost their entrepreneurial skills. In 2018, these women

will receive intense coaching for a period of 90 days to help boost their businesses. Our Group Digital Centre (GDC) meanwhile, partnered the Malaysian Communication and Multimedia Commission (MCMC) to introduce 43 entrepreneurs in Kemaman to digital technologies that have helped them in product branding and packaging as well as in marketing their products online. Initiatives such as these not only benefit the participants but, through spinoff effects, also their local economies.

Helping Those in Need

In conjunction with our #keajaibanunifi and #keajaibanramadan celebrations, we organised a special reaching out project to 115 NGOs nationwide, surprising them with monetary contributions totalling RM1 million to mark unifi surpassing 1 million customers. The gesture truly added to the magic of the holy month of Ramadan.

Meanwhile, we continued to help those in need via numerous voluntary programmes organised by our internal divisions as well as TM Clubs & Societies. As the leader of the GLC Disaster Response Network (GDRN), TM also rose to the challenge of coordinating disaster relief missions during the floods, distributing essential items and extending physical help as well as caring support to the affected communities.



Managing Our Material Issues

We seek to understand our stakeholders’ expectations of TM, and the issues regarding our operations that are important to them, as these have an impact on our onward journey. Our entire sustainability framework rests on managing issues that are material to TM.

By material, we mean issues that are important to both our stakeholders as well as to TM ourselves which, if not managed, could negatively impact our performance in the long term. To determine these issues, we undertake a materiality assessment every year.

We are also improving our process from last year by conducting workshops among stakeholder-facing employees and other employees to obtain: a) issues that have substantial influence on our stakeholders – eg customers, suppliers, investors, analysts, shareholders, regulators and the community; and b) TM’s significant EES impacts. With our employees, we discussed material issues that had been identified in the previous year, as well as issues raised from our risk register, those that have been identified by peers as being material, and also any other national or industry issue that relates to our business. This provided a preliminary prioritisation of our material issues.

In 2017, we engaged with more than 3,000 community and industry stakeholders, including our Warga Keluarga TM, to get their views of our most material issues. With this primary list, we conducted one-on-one

interviews with key management to review and help further prioritise the material issues, according to how important our management believed the issues are to our stakeholders, as well as to TM.

In this manner, this year we identified 15 material issues – 14 that had been identified in 2016 plus one new issue, ie Online Safety. The 15 material issues were presented to our Group CEO, who validated the list.

The results of our materiality assessment help us to formulate our sustainability programmes. We also use our findings to identify emerging trends and issues that have the potential to become more significant in the medium term. These issues are monitored and, where required, managed within TM to enable us to respond proactively.

For details on our current material issues and how we are managing them, please refer to our 2017 Sustainability Report, themed Caring Moments.



Our Material Issues

Boosting Economic Impact



M1	Product Quality
M2	Innovation
M3	Supply Chain Management
M4	Regulatory Compliance

Minimising Environmental Impact



M5	Climate Change and Energy Management
M6	Resource Use and Waste

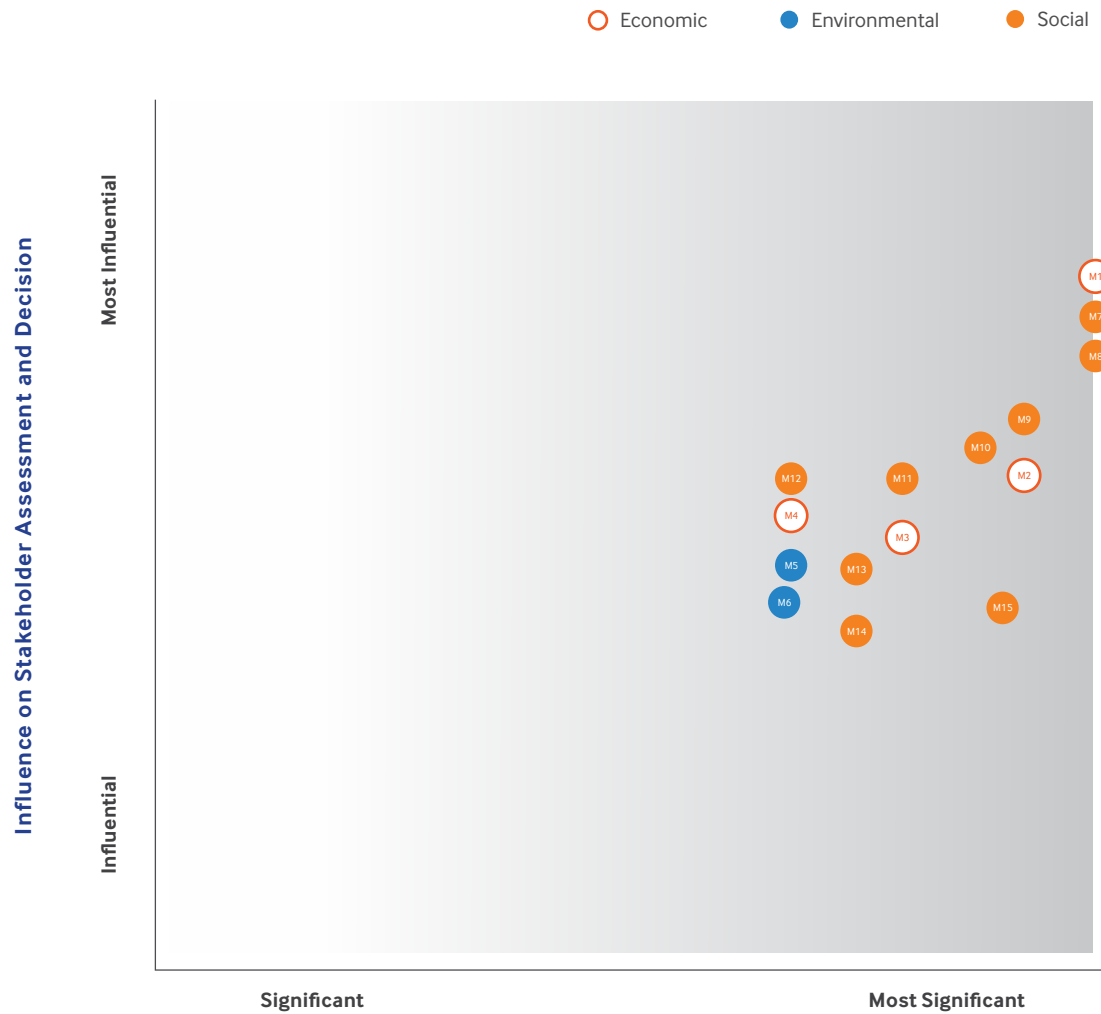
Creating Positive Social Values



M7	Talent Retention and Attraction
M8	Human Rights
M9	Employee Health & Safety
M10	Customer Satisfaction
M11	Consumer Health & Safety
M12	Consumer Data & Privacy
M13	Online Safety
M14	Supporting Communities
M15	Inclusivity

MANAGING OUR MATERIAL ISSUES

For relevance, we focus the contents of our Sustainability Report on material issues that have been identified for a particular year. In this report, therefore we focus on the 15 issues as presented below:



Significance of Economic, Environmental and Social Impacts



- M1 Product Quality
- M2 Innovation
- M3 Supply Chain Management
- M4 Regulatory Compliance



- M5 Climate Change and Energy Management
- M6 Resource Use and Waste



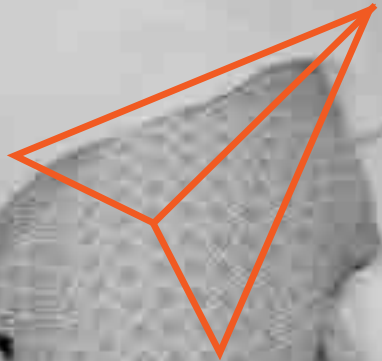
- M7 Talent Retention and Attraction
- M8 Human Rights
- M9 Employee Health & Safety
- M10 Customer Satisfaction
- M11 Consumer Health & Safety
- M12 Consumer Data & Privacy
- M13 Online Safety
- M14 Supporting Community
- M15 Inclusivity



There are so many moments that define our lives. Moments that shape and change us, and have a huge impact on our development and our choices. At TM, these defining moments are reflected in the milestones we have achieved as a result of the way we work, the way we are organised and the way we deliver our promises.



Defining Moments



What We Do

Telekom Malaysia Berhad (TM) was established back in 1946 as the Telecommunications Department of Malaya. Since then, the Company has been continuously developing and enhancing the country's telecommunications infrastructure and services to fulfil the communications needs of Malaysians, regardless of their location.

TM, as Malaysia's Convergence Champion, is the one and only service provider whom consumers can trust to share their moments with everyone and everything that matters to them. With its vision, "To Make Life and Business Easier, for a Better Malaysia", TM Group offers a comprehensive suite of converged communications services and solutions in fixed, mobility, content, WiFi and Smart Services.

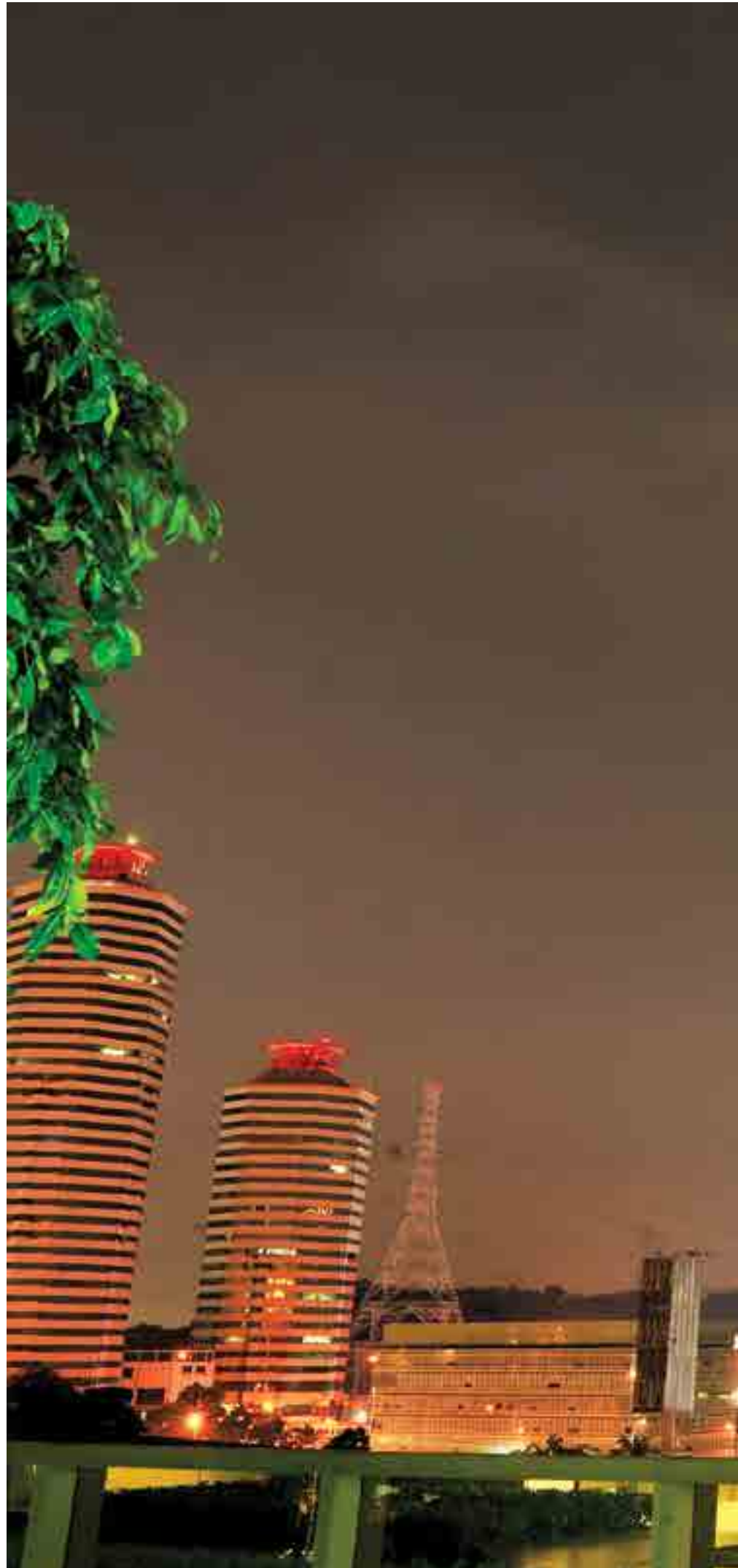
As Malaysia's key enabler for national communications infrastructure, TM enhances the lives of all Malaysians – delivering the benefits of being connected via true convergence anywhere, anytime, on any device – empowering a digital lifestyle towards creating a knowledge/high-income economy. TM is also committed to its role as an enabler and accelerator of business opportunities by providing solutions and value for businesses to realise their digital aspirations.

The Group recently rebranded its business clusters, with unifi representing lifestyle offerings for homes, individuals as well as small and medium enterprises (SMEs); TM ONE offering end-to-end converged solutions to business verticals in the enterprise and public sector space; and TM GLOBAL positioned to accelerate the digital opportunities of domestic and international telecommunications.

TM Group remains at the leading edge of enabling the country's digital economy via national broadband deployment and in bridging the digital divide. In its unique role as a protector of national interest, the Group's achievements thus far have been numerous. Through its products and services, the Group has delivered countless benefits to not only its customers, but all Malaysians.

Over the years, TM has been leading the development of the industry and, today, has become a strategic partner to the Government in nation-building initiatives beyond products and services. It provides employment opportunities within TM Group itself as well as within its vendor/partner ecosystem, which it empowers through the Bumiputera Vendor Development Programme (BVDP). TM's network serves as the country's telecommunications backbone. It is investing in sub-urban and rural areas including through Universal Service Provision (USP) initiatives towards addressing the digital divide for national interest; producing high quality, innovative workforce for the nation through Multimedia University (MMU); and connecting Malaysia and the region to the rest of the world via submarine cables and international Points-of-Presence (POPs), elevating Malaysia as a ICT regional hub.

For more information on TM Group, visit www.tm.com.my.



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